S3 Student Satisfaction Survey Results

Administered: 11.01.17

Percentage of participants that “Strongly agree” or “Agree” with the following statements...

- **97%** I would recommend S3 to a friend
- **92%** I was given helpful advice
- **95%** I would return in the future

To what extent do you agree with the following statements? *"Strongly agree" or "Agree"*

- 91% I felt understood
- 89% I got what I hoped from my meeting with S3
- 98% S3 respected my privacy
- 96% I felt welcome when I entered the office
- 92% I was satisfied with my S3 experience

What do you wish you knew before you visited S3?

- “How understanding and helpful the staff are and how much they care.”
- “I wish I would have known how kind and reassuring the dean and everybody else in the office would be.”
- “That there are walk-in hours twice a day 10-11 am and 2-3 pm or that you can make appointments.”

What would you tell a student who is on the fence about coming to S3?

- “S3 believes in every student and always provides positive support.”
- “S3 can only help. They can do so much, definitely go.”

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Top 3 Ways

Students hear about S3

1. Friend
2. S3 Presentation
3. Graduate Resident Tutor